



LEIA Quality Policy

The Lift and Escalator Industry Association exists to support its members in the areas of public interest, technical standards, health and safety, contracts and legal, and in education and training needs. Continually striving to improve the effectiveness and the services that it provides to its members.

This is achieved through the active participation and representation on national and international committees and through the provision of advice, guidance and training courses leading to formal qualifications.

The Association's seeks always to provide the best possible representation and resource drawn from its own full-time staff or from the wealth of expertise available from its membership.

To ensure the attainment and maintenance of the highest possible standards, the Association has implemented a Quality Management System to fulfil the requirements of ISO 9001:2015. The Association constantly monitors its quality performance and implements improvements when appropriate to ensure the continuing suitability and effectiveness of this Quality Policy and the whole quality system.

It is expected that all full-time and seconded personnel, acting in support of the Associations declared scope and objectives, will at all times, take an enthusiastic and energetic approach to maintaining and improving our standards of service.

The management review meeting establishes, monitors and reports on the quality objectives, and communicates the policy and objectives throughout the company to ensure that all staff understands them.

Responsibility for quality rests with us all.

Signature:

Name: Nick Mellor

Position: Managing Director

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