## **National Association of Lift Makers**

NALM

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Director D M Fazakerley

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To: All Members

cc: The Quality and Technical Committee (3040)

13 September 1996

Dear Sir,

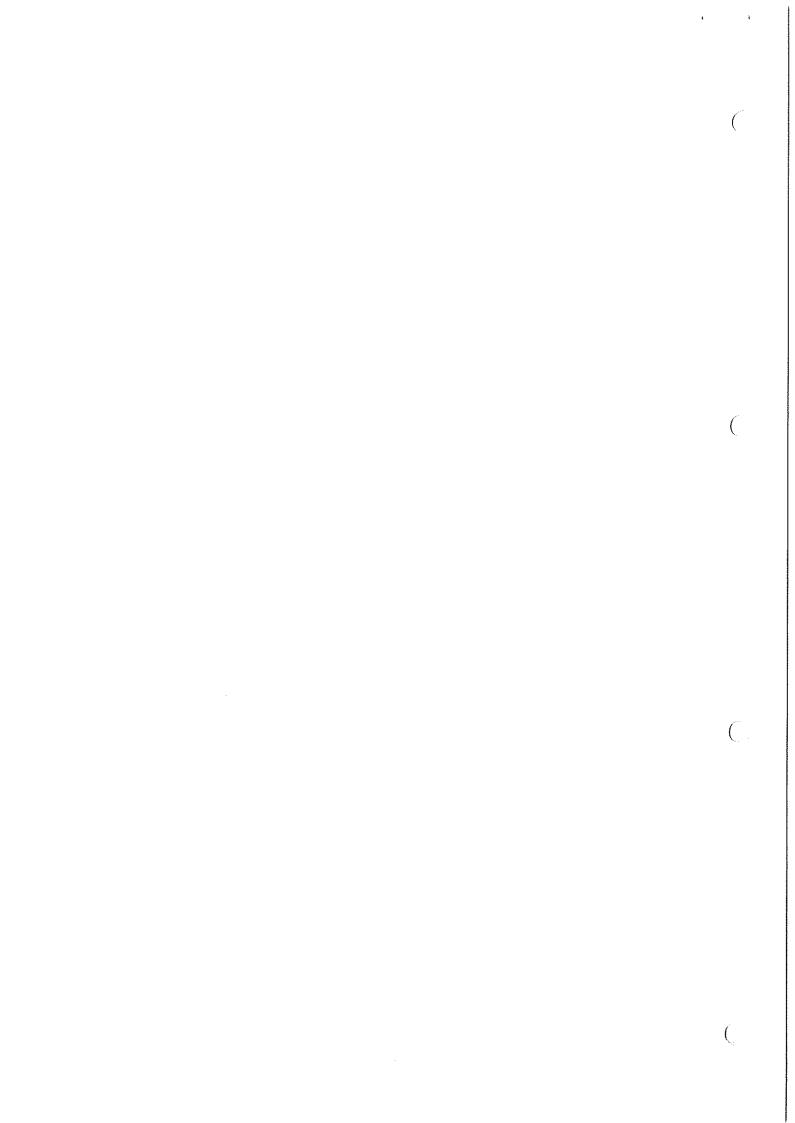
Stannah Model GL 229/228 - Requirement for Modification Fitting of Halfen Bolts - Stannah Straight Stairlifts

Please find enclosed two safety information sheets in respect of stairlifts referenced as above and be guided accordingly should you be involved with this type of equipment.

Yours faithfully,

D M Fazakerley

Director









Stannah Stairlifts Limited, Watt Close, East Portway, Andover, Hampshire SP10 3SD, England Telephone: Andover (01264) 332244 Fax: (01264) 333334

## FITTING OF HALFEN BOLTS - STANNAH STRAIGHT STAIRLIFTS

It has been brought to our attention that an incident affecting the safety of a stairlift occurred due to the incorrect fitting of the halfen bolts.

Would you please brief the attached safety bulletin to all personnel who are involved in the fitting, service, and maintenance of Stannah straight stairlifts. Your help and co-operation is appreciated.

CE/OPC - 11th September 1996

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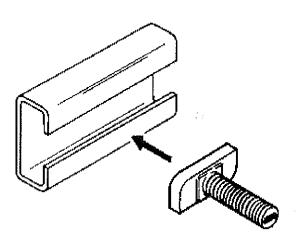
# **Safety Information**

#### "HALFEN" FIXING BOLT PROCEDURE

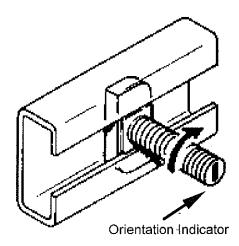
A recent safety incident on a 215 seat has highlighted the need to ensure that all "Halfen" fixing bolts are correctly fitted in order to make them fully effective.

The following diagram shows the correct orientation of the "Halfen" bolt head with respect to the "Halfen" channel.

It also shows the orientation indicator on the end of the threaded stud which <u>MUST</u> <u>ALWAYS BE AT A RIGHT ANGLE</u> to the "Halfen" channel before, during and after the nut is tightened.



Orientation before insertion into channel



90° rotation after insertion into channel. Note orientation of indicator

This procedure applies to all "Halfen" fixings on all Stannah models.

Please ensure all installation and service engineers are reminded of this procedure and adhere to it.

Also acknowledge receipt of this important Safety Notice on the attached "Fax Back" Sheet. Should you have any queries, then please do not hesitate to contact Dave Harris on + 44 1264 336220.

RON PATERSON - Engineering Director

2 September 1996

PDN 96/3175

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## STANNAH MODEL GL 229/228 - REQUIREMENT FOR MODIFICATION

Following an incident where the seat fixings came loose and the chair tilted, we have reviewed the design and concluded that all 229 and 228 units sold since introduction in 1991 need to be checked and modified.

The attached procedure (Appendix 1) details the necessary work which involves replacement of the two seat fixing bolts with Tufloc bolts, the application of Loctite 243, the tightening of these bolts to 30 Nm and the fitting of a label to the carriage covers for future reference. We estimate that the time required on the premises is 10 minutes.

You may wish to carry out this work yourself - or alternatively you can inform us and we will carry it out at our cost.

Please advise Stannah Stairlifts Limited - C. Edgell, Operations Director - of the number of stairlifts you require to modify and we will send you sufficient fixings and labels.

Stannah place the highest importance on customer safety and thank you in advance for your co-operation in this matter.

CE/OPC - 11th September 1996

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#### RETROFIT PROCEDURE - GL CHAIR FIXING SCREWS

These instructions are to be used in conjunction with Drawing No. 2294568

- 1. Unless this retro-fit is being carried out during a normal service, there is no need to remove the covers.
- 2. Remove one of the M8 Cap Screws that secures the chair to the carriage and discard the screw.
- 3. Replace with an M8 x 25 long Tufloc Cap Screw (Part No. 2294566). This screw must be assembled with Loctite 243 and tightened to a torque of 30Nm (22lbf. ft), see Figs 1 & 2.
- 4. Repeat steps 2 & 3 for the remaining chair fixing screw.
- 5. Ensure that any excess Loctite is cleaned away.
- 6. Fit a chair fixing bolt label (Part No. 2294567) to the top of the covers as shown on Drawing No. 2294568.

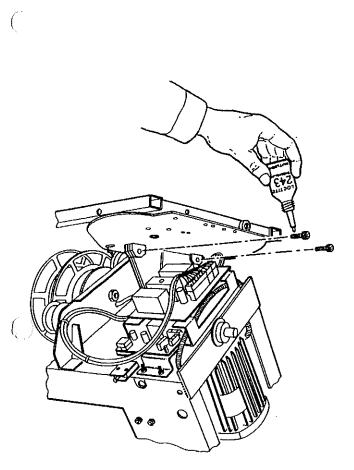


Fig 1.

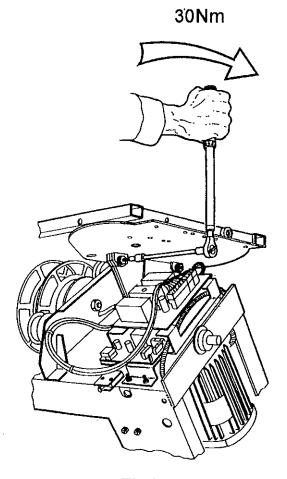


Fig 2.

Tools Required	Stannah Part No.	Price each £'s
Torque wrench - 3/8" drive	502099	62.90
Socket Extension 250mm - 3/8" drive	502100	8.55
6mm Ball End Hexagon Bit	502101	1.90
Bit Holder - 3/8" drive	502102	3.65
Lote 243 Screwlock Adhesive	630112	3.40

