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To:

All Members

CC:

The Quality & Technical Committee (Code No: QTC-207)

23 February 1999

Dear Sir

## STANNAH STAIRLIFT, SAFETY BULLETIN

I enclose a Safety Bulletin which Stannah Stairlifts have asked to be circulated to all members for information.

Please be guided accordingly.

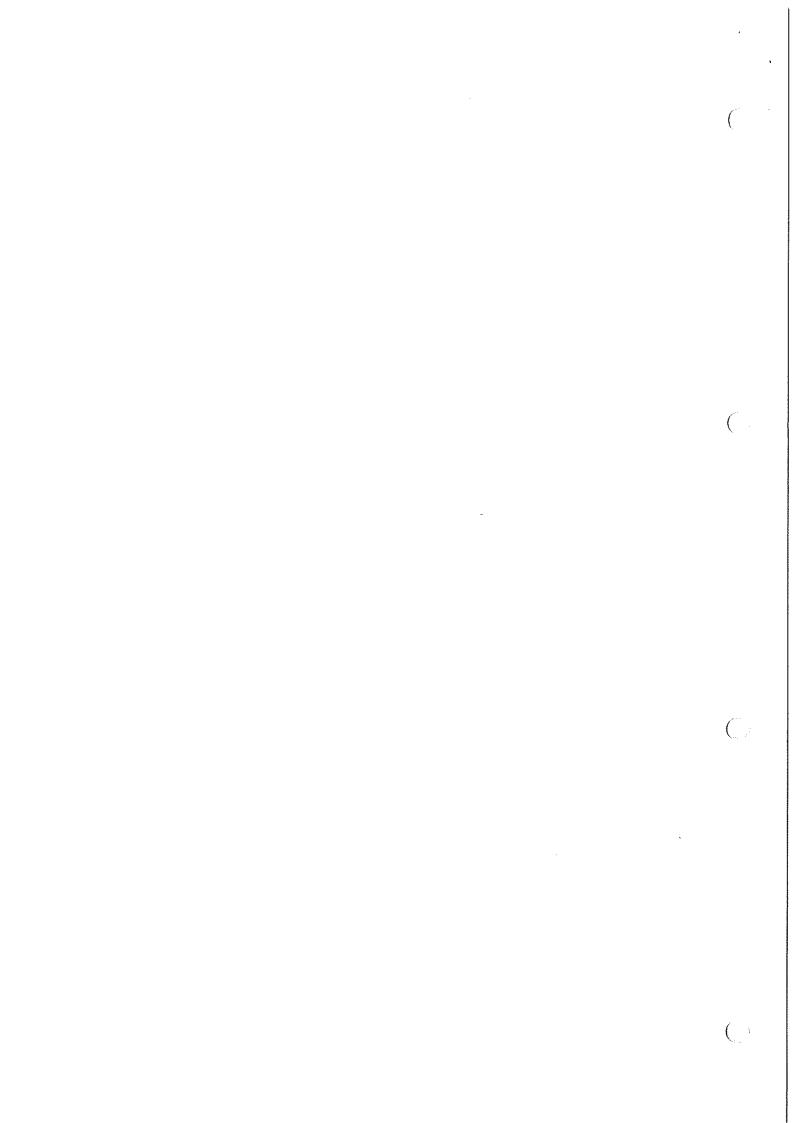
Yours faithfully

D M Fazakerley

Director







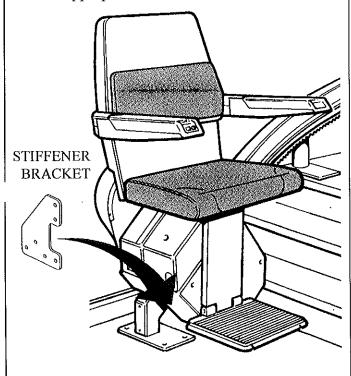
## STAIRLIFT SAFETY BULLETIN

### Carriage Modification

Effective to all Model 209's manufactured from April 1982 to May 1983.

The carriage and chair can become loose on the rail under extreme circumstances of overload, abuse or excessive use. This is due to fatigue and has occurred on one stairlift permanently in use since 1982.

Stannah are recommending inspection of all Model 209 stairlifts manufactured between these dates and stiffener brackets fitted to the carriage where appropriate.

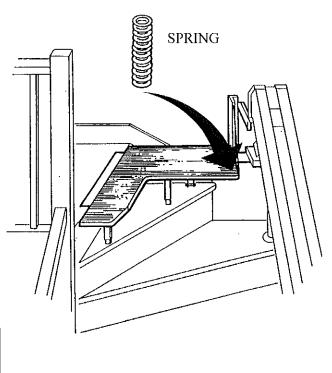


### **Automatic Platform Modification**

Effective to all straight Models 230 manufactured from December 1995 to June 1998.

The wire cable controlling the lowering of the platform can be prone to wear thus causing the platform to lower in an uncontrolled manner.

Stannah are recommending the replacement of this cable at each service and also the replacement of a small spring.



Stannah will supply all the parts required together will full instructions. The modification should be fitted to all stairlifts which could be prone to this problem.



For further information, please call our "Helpline" number 0800 715135.

# STAIRLIFT SAFETY BULLETIN

This is a News Sheet to make Users and Service Organisations aware of the latest developments and actions required to improve Safety. Stannah's policy is of continuous improvement and when desirable safety enhancements become available, we brief our Customers.

#### **Swivel Seat Safety Modification**

Effective to all straight Models 225 and 230 manufactured from March 1991 to September 1998.

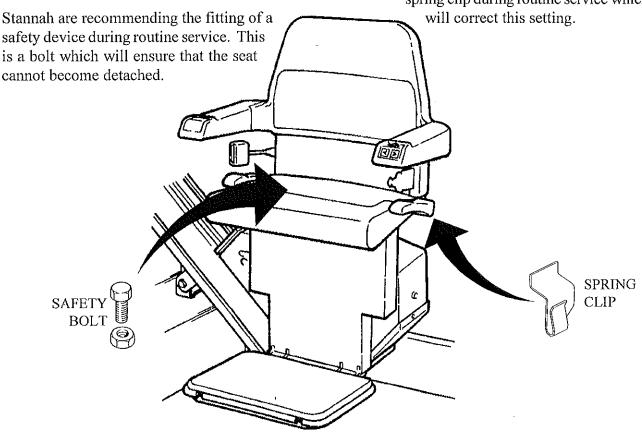
The swivel seat can become detached from the carriage under extreme circumstances of overload, abuse or excessive use. This is due to fatigue and has occurred in a few instances with stairlifts permanently in use since 1993.

#### **Swivel Switch Modification**

Effective to all straight Models 230 manufactured from May 1995 to September 1998.

The setting of the swivel seat release levers may become misaligned and allow the lift to operate with the chair in its swivelled position.

Stannah are recommending the fitting of a small spring clip during routine service which



Stannah will supply all the parts required together will full instructions. The modification should be fitted to all stairlifts which could be prone to this problem.

For further information, please call our "Helpline" number 0800 715135.

