



Lift & Escalator Industry Association

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21st September 2007

To: All Members

cc: The Quality and Technical Committee (Code No. 731)
The Maintenance Committee

Dear Member,

SAFETY BULLETIN
MEDITEK STAIRLIFTS LTD

Please find enclosed a copy of the Safety Bulletin issued by MediTek Stairlifts Ltd. in connection with a potential safety issue concerning the incorrect installation of the seat post fixing bolts on the MediTek range of stairlifts.

I trust that you will find this bulletin self-explanatory and be guided accordingly.

Yours faithfully

Robert N Lee
Director, Technical Services



LEIA Notice

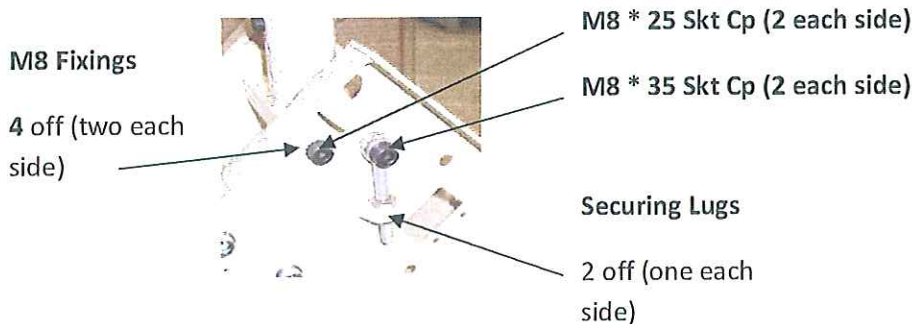
Manufacturer MediTek Stairlifts Ltd
Subject Seat post fixings / torque settings / inspection
Originator MediTek Stairlifts Ltd
Date 26th July 2007

A potential safety issue has been identified in connection with the incorrect installation of the seat post fixing bolts on the MediTek range of stairlifts

Issue:

Failure to correctly tighten the 4 off M8 socket cap head bolts (which secures the seat post to the chassis plates) during the seat leveling process may result in an unsafe condition, i.e. tilting of the seat. Any resulting movement between the seat post and the chassis plates during repeated use of the stairlifts seat could induce fatigue failure in one or more of the M8 bolts; this will be directly attributed to the incorrect securing of these fixings. It is essential that following the seat leveling operation that these M8 bolts are torque up to **35+0/-5Nm (26+0/-4 Lb Ft)** – this information can be found on the certificate of conformity supplied with every unit sold by MediTek Ltd.

The lock nuts on the eye bolts (2 off) should be secured in contact (either side) with the lug welded to the chassis plates (2 off)



Corrective Action:

As a precautionary measure we would advise that during routine servicing that you inspect the 2 off M8*35 Skt Cap Bolts (12.9) and the 2 off M8*25 Skt Cap Bolts (12.9) securing the seat post assembly to the main chassis body, if any of these are found to be loose then these may be correctly tightened as per above as an interim measure but we advise that the whole set of bolts should be changed as soon as possible.. Any units identified to have been incorrectly set during installation should be reported along with its serial number to leianotice@meditek.net and replacement bolts will be provided.

Contact / Further Information:

In case of a query in connection with this notice please contact a member of the technical support team at MediTek on 01740 623823 or email leianotice@meditek.net

LEIA Notice

Manufacturer MediTek Stairlifts Ltd
Subject Footrest Weld Inspection
Originator MediTek Stairlifts Ltd
Date 2nd August 2007

A potential safety issue has been identified in connection with the weld penetration of the footrest assembly. The footrests possibly affected can be identified as they have carpet fitted to the top face (up to October 2005).

Issue:

A MediTek stairlift (Year of manufacture 2005) was reported that the footrest was tilting downwards in the vertical plane. During an onsite examination it was found that a weld failure had resulted in the tearing of the footrest metalwork.

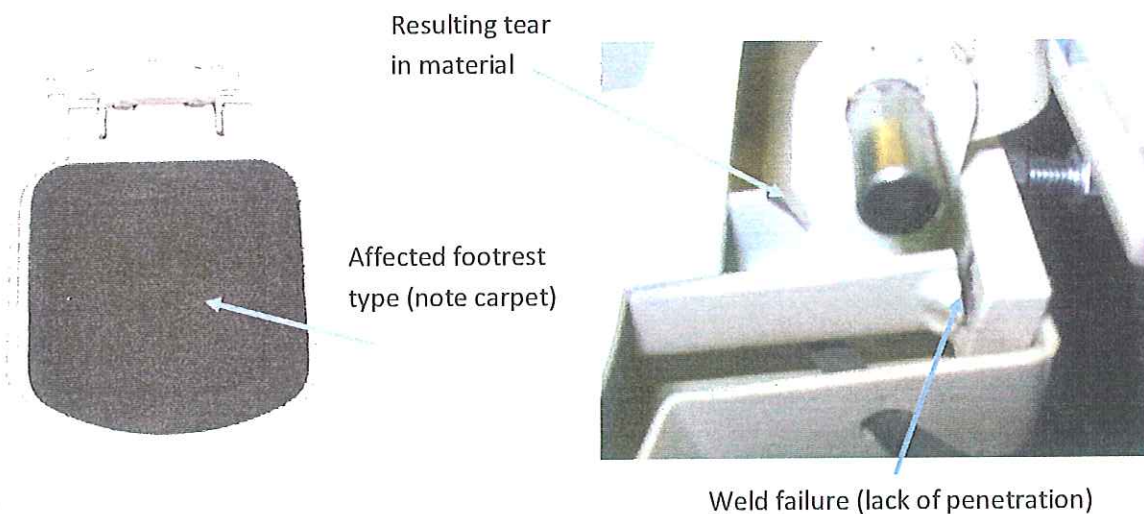
Engineering investigation carried out by the supplier determined that it was directly attributed to the lack of weld penetration

Corrective Action by Supplier:

- 1. They will increase frequency of production examination
- 2. Introduced a frequency of destructive testing

Recommendations:

As a precautionary measure we would advise that during routine servicing that you inspect the relevant weld (as identified below), if a failure is identified please contact the factory on 01740 623823 and a replacement footrest will be provided.



Contact / Further Information:

In case of a query in connection with this notice please contact a member of the technical support team at MediTek on 01740 623823 or email leianotice@meditek.net