

**Schindler Ltd.**  
Field Quality & Excellence



Schindler Ltd, Benwell House, Green Street, Sunbury-on-Thames, Middlesex. TW16 6QT

Lift & Escalator Industry Association  
Mr. Terry Potter  
33 - 34 Devonshire Street  
London  
W1N 1RF

From Steven Reynolds  
Telephone 01932 758 100  
E-mail tech.support@gb.schindler.com  
Reference no. FI 483/IG/FL  
Date 01/07/2011  
Subject **Schindler QKS Telescopic Doors: Missing Emergency Coupling.**

Dear Mr. Potter,

We have identified a potential problem which could affect the Schindler telescopic landing door types QKS6, QKS9 and QKS10 manufactured before 1993.

If the pin on the door closing spring lever were to break, the slow door panel could remain open when the fast door panel closes.

From 1993 all landing doors were fitted with an additional coupling device to ensure both door panels remain connected during the closing cycle. In addition, a retrofit action was implemented on the telescopic landing doors already installed. However, we cannot confirm this retrofit action was carried out on all affected doors.

We would ask you to inform all your members of this potential problem and to check that an emergency coupling device in line with the enclosed instruction has been fitted. Where required, a retrofit kit can be obtained from Schindler Ltd.

Continues:

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Date 01/07/2011  
Page 2  
Subject **Schindler QKS Telescopic Doors: Missing Emergency Coupling.**

Should you have any questions on this matter please contact our hotline on 01932 758 236 or via the above email address.

Yours faithfully  
Schindler Ltd.

Steven Reynolds  
Technical Manager

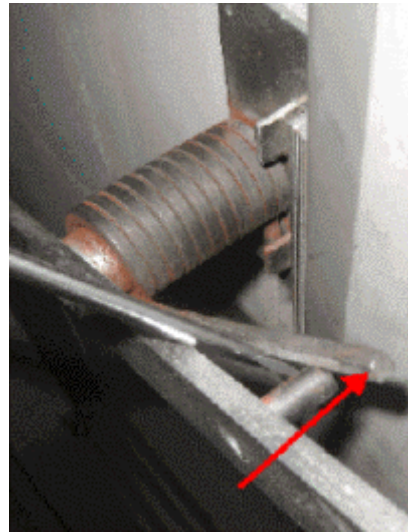
Enclosed:  
FI 483 Schindler QKS Telescopic Doors: Missing Door Coupling Instruction  
FI 483 Schindler QKS Telescopic Doors: Reporting Form

### 1) Potential Problem:

We have identified a potential problem which could affect the Schindler telescopic landing door types QKS6, QKS9 and QKS10 manufactured before 1993.

If the pin on the door closing spring lever were to break (see photo), the slow door panel could remain open when the fast door panel closes.

From 1993 all landing doors were fitted with an additional coupling device to ensure both door panels remain connected during the closing cycle. In addition, a retrofit action was carried out on the telescopic landing doors already installed, but we cannot confirm this action was implemented on all affected doors.

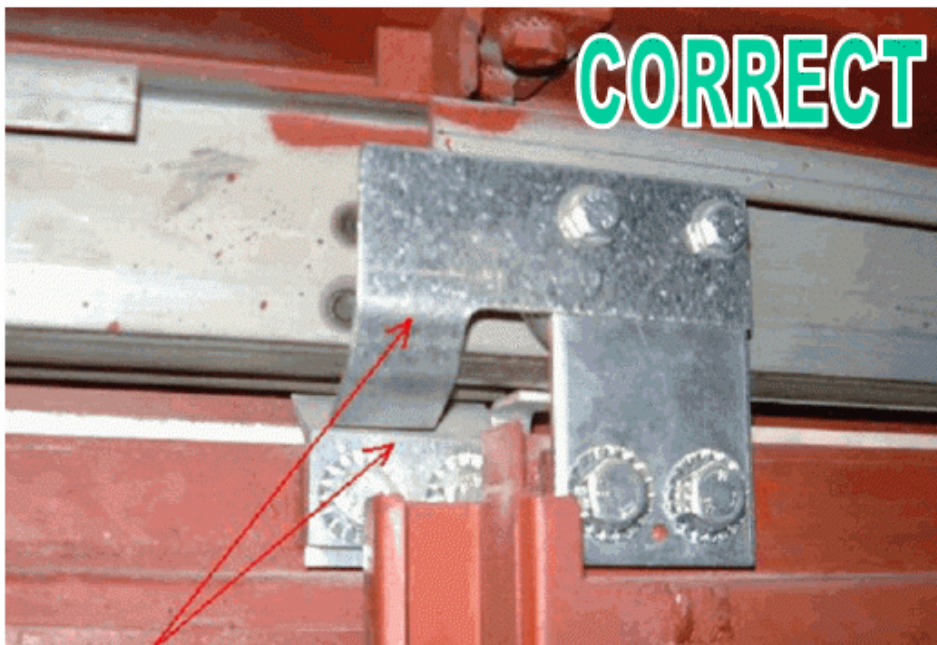


### 2) Solution

All installations with Schindler telescopic QKS6, QKS9 or QKS10 landing doors must be checked during the next routine service visit to ensure an emergency coupling is in place.

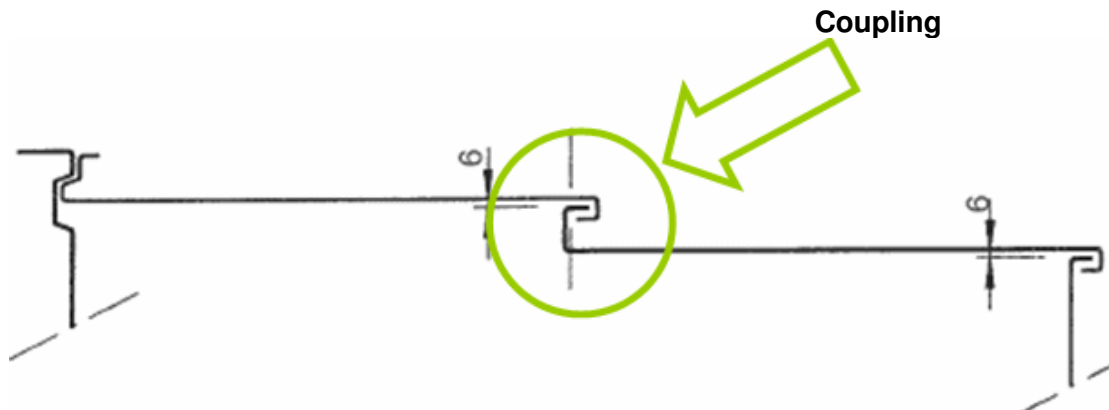
### 3) Check

Ensure either option A or B is in place;



A) Additional emergency coupling device.

B) On fire rated doors the panels are bent to form a chicane. This construction also provides emergency coupling, so no retrofit action is required.

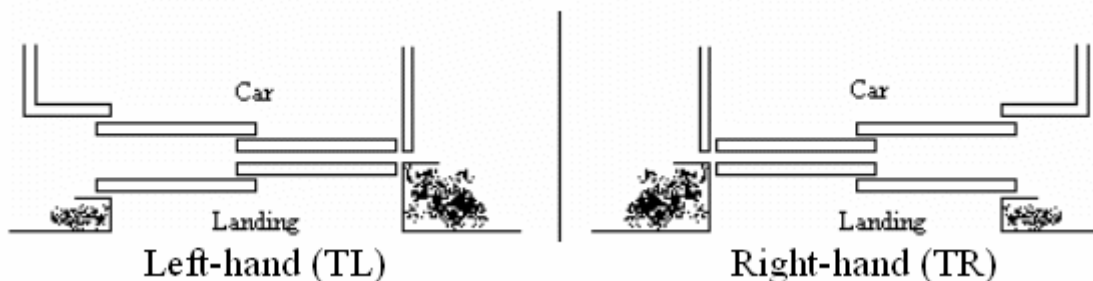


**4) Ordering**

Where additional coupling devices are required, select the required kit from the table below and purchase from Schindler Ltd using the enclosed reporting form:

Door type	Telescope left (TL)	Telescope right (TR)	Center telescope (CT)
<b>QKS 6</b>	Ident. no. 343865	Ident. no. 343866	Ident. no. 343865 and Ident. no. 343866
<b>QKS 9</b>	Ident. no. 108406	Ident. no. 108407	Ident. no. 108406 and Ident. no. 108407
<b>QKS 10</b>	N/A	N/A	Ident. no. 108377 and Ident. no. 108378

Note: Identification of telescopic left hand (TL) and telescopic right hand (TR) doors:



### 1. Site Details

Site Address:	
Schindler Lift No:	
Customers Reference:	

### 2. Door Information

Door Type:	
Parts required per floor:	
No. of floors:	

### 3. Delivery Details

Name:	
Company:	
Address:	
Delivery Address: (if different)	
Contact Phone No.	

Please Return Completed Form to:

**Schindler Ltd.**

Technical Department

Benwell House

Green Street

Sunbury-on-Thames

Middlesex TW16 6QT

Tel: 01932 758 100

Fax: 01932 758 258

Email: [technical.support@gb.schindler.com](mailto:technical.support@gb.schindler.com)