



**Lift and Escalator Industry Association**

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29<sup>th</sup> September 2000

**To: All Members**

**cc: The Quality and Technical Committee (Code No. 370)**

Dear Sir/Madam,

**TECHNICAL BULLTIN : BROOKS STAIRLIFTS**

Please find enclosed Technical Bulletin from Brooks Stairlifts in connection with certain defective motor drive units which had been incorporated into a number of "Lincoln" straight stairlifts.

Would members please be guided accordingly.

Yours faithfully

Robert N Lee

Director, Technical Services



EMTA Awards Limited  
Approved Assessment Centre



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Certificate N° 42056109

## BROOKS STAIRLIFTS LTD.

### TECHNICAL BULLETIN

#### THE "LINCOLN" STRAIGHT STAIRLIFT

It has been discovered that from May 2000 to date, off-specification gear components have been inadvertently incorporated in motor/gearbox assemblies used to power the "Lincoln" straight stairlift. The motor/gearbox assemblies carry the serial numbers from 11440 to 11734 inclusive printed on a label affixed to the motor housing.

Following close investigation with our motor/gearbox supplier, we conclude that the expected working life of these drive units could be reduced and perhaps give rise, in future, to lift operating problems.

It has been decided that the action required is the replacement of all affected motor/gearbox units over the next one to two month period. These replacements will be undertaken on site mainly by Brooks Stairlift Ltd. engineers although distributors will have the option to use their own trained staff. This programme will commence during the first week of September 2000.

The number of stairlifts involved is less than 300 units. Arrangements are already in hand to procure a surplus of on-specification motor/gearbox units to satisfy current production requirements and the replacement programme. Brooks Stairlifts will advise all affected local authorities, distributors and stairlift owner/users about the action to be taken.

Should there be any concerns relating to this Bulletin, contact Colin Gill at Brooks Stairlifts Ltd. Telephone - 01522 500288, Fax - 01522 500448 or Email - [brooks@stairlifts.co.uk](mailto:brooks@stairlifts.co.uk)

Technical Action Group  
31 August 2000