



**Schindler**

**Schindler Ltd.**

**Technical & Field Support**

Schindler Ltd, Benwell House, Green Street, Sunbury-on-Thames,  
Middlesex, TW16 6QS

Nick Mellor

Technical Director

Lift and Escalator Industry Association

33/34 Devonshire Street,

London W1G 6PY

From Steve Reynolds  
Telephone 01932 758100  
E-mail steve.reynolds@gb.schindler.com  
Date 8 June 2015

**New type of grease and new re-greasing process on Schindler gearless machines**

Dear Mr. Mellor,

The safety of passengers and employees, the continuous improvement of products and services are values that govern the way Schindler conducts its daily business. As part of this safety policy, Schindler closely monitors potential safety and performance risks that may be presented by the lifts it provides to its customers.

One such risk has been identified concerning the greasing of gearless machines. To enhance the life expectancy of the machine bearing and reduce the risk of excess grease leaking onto the brake drum, Schindler recommends a new type of grease and a new re-greasing process be used on the machines listed below:

Gearless machines equipped with drum brakes:

- FM280 / FM355 / FMR355 / PMR355
- FM560 / FMR560 / FM630 / PMR560

Gearless machines equipped with disc brakes:

- PMR340 / PMS400
- FM710 / FM710S

We request that any maintenance company having lifts with such machines in their portfolio, complete and return the enclosed feedback form. This will enable us to distribute the revised maintenance instructions for the specific machine types and a set of two new greasing stickers per machine.

We would be grateful if LEIA could circulate this information and the enclosed feedback form to all members.

Yours sincerely,  
Schindler Ltd.

Steve Reynolds,  
TFS Technical Manager

Registered in England 662746

Registered office:

Benwell House  
Green Street  
Sunbury-on-Thames  
Middlesex TW16 6QS

Tel. +44 (0)1932 758100  
Fax +44 (0)1932 758258  
info@gb.schindler.com  
www.schindlerlifts.co.uk

**New type of grease and new re-greasing process on Schindler gearless machines**

Site Address:	
Schindler Reference:	
Customers Reference:	
Contact Name:	
Contact Phone No.	
E-Mail Address:	
Company:	
Contact name for material delivery	
Address for material delivery	
Special delivery instructions	

**Please return this form to [joanna.spacjer-kucik@gb.schindler.com](mailto:joanna.spacjer-kucik@gb.schindler.com)**