



Electrical Distributors Ltd.

21<sup>st</sup> April 2020

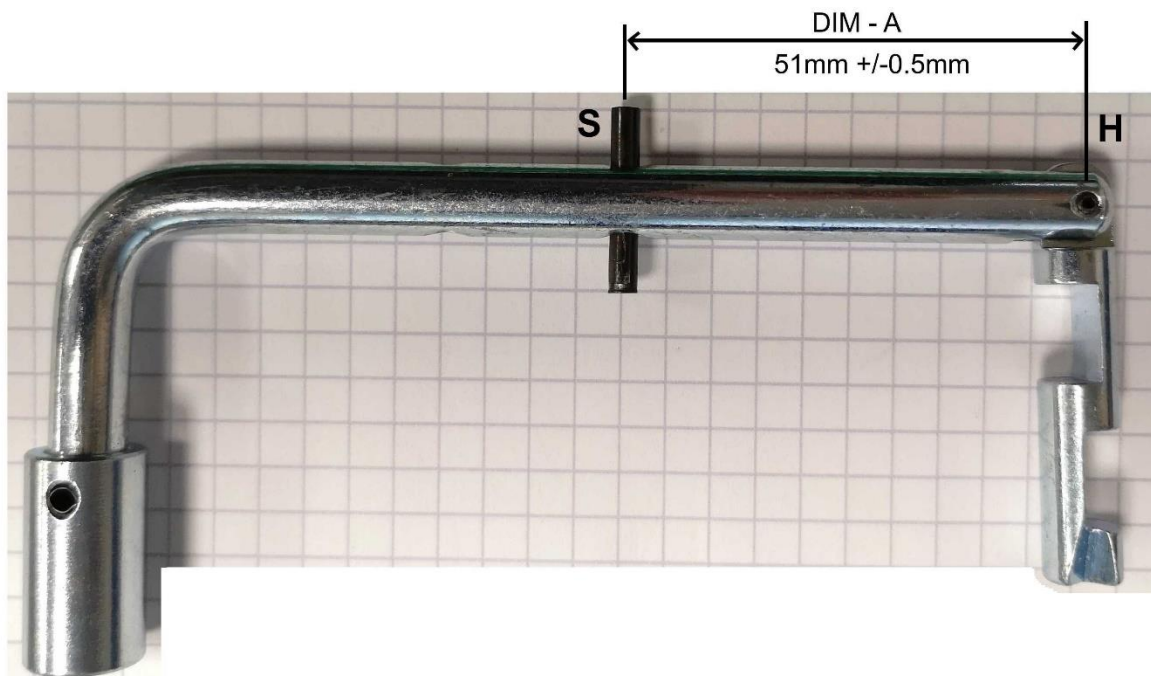
### Drop Release Keys (DRK-EX)

We have discovered a manufacturing fault in the DRK-EX door release key.

The position of the stopping pin "S" is incorrect in a small number of release keys supplied after 7th Sept 2018.

In certain instances, this may result in the key failing to operate the release/switch mechanism.

To check if your key is affected, measure the distance between the centre of stopping pin "S" and hinge pin "H" see image below. This dimension (DIM-A) should measure 51mm +/- 0.5mm, if the dimension measured is less than this, your key may not function correctly, please contact our sales team on 0208 559 7000 or [sales@aa-electrical.com](mailto:sales@aa-electrical.com) to organise a replacement key to be supplied.



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