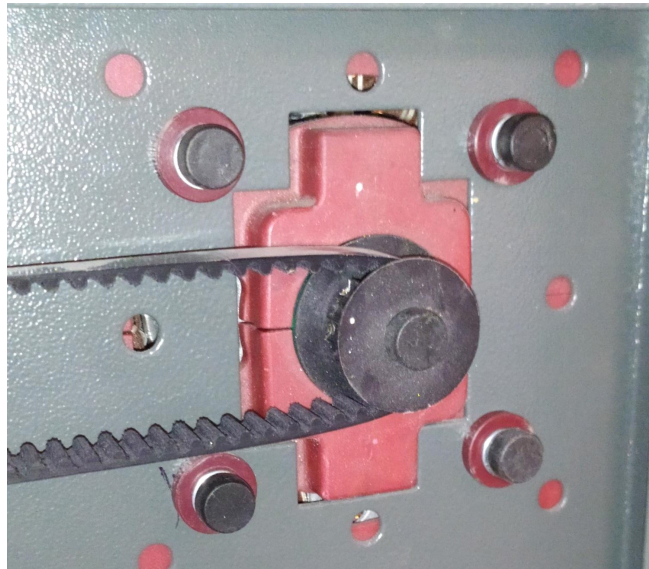


Reus, 1st June 2021

Warning Notice – Potential Electric Shock from Fermator Door Motor
Pre VVVF4+ (Hardware < Version 020813)



In reference to the safety alert raised by a lift contractor relating to the possible electric shock from a Fermator VF model door motor, we can confirm that on 40/10 & 50/11 model car door module supplied marked with a Hardware Version number <020813, were manufactured with protective caps to prevent the user accidentally coming into contact with live components on the door motor. With the protective caps removed and the motor not correctly isolated it is possible to receive an electric shock of up to 180VAC.

The caps were fitted on all motor related fixings including the main motor fixing bolts and motor pulley fixing, and isolation spacers were fitted separating the live motor fixings from the body of the operator chassis.

Where the protective caps have been misplaced, replacement caps are available from Fermator free of charge through GlobalPartners Ltd, please contact support.uk@globalpartners.com or call Tel: 01352 735400

All current Fermator VF motors where the door module is marked with a Hardware Version number 020813> are earthed through the door module. If you wish to upgrade the existing system, the current VF motors and VF5+ door modules are fully compatible with the existing VF motor system and can be purchased through GlobalPartners Ltd. please contact support.uk@globalpartners.com or call Tel: 01352 735400