

Kleemann Lifts UK Limited  
Unit 8, Arena,  
14 Charbridge Lane,  
Bicester,  
Oxfordshire  
OX264SS

1 March 2023

### **SAFETY/UPDATE INFORMATION**

F.A.O. Lift Service Providers & Installers

Dear Customer,

Kleemann lifts UK Limited acting on behalf of Kleemann Hellas SA hereby informs of the following safety information, which has also been communicated to the Lift and Escalator Industry Association (“LEIA”) for public announcement.

Potential Safety Issue:

**This specific potential safety issue concerns only the Kleemann lifts with project numbers presented at the appendix of this letter, on which there is a possibility of the cabin light power supply unit overheating, under certain circumstances.**



**As a containment action and to avoid possible overheating, it is highly advised to remove all plastic plugs from the box, in order to ensure adequate air circulation within the box as shown in the following photos.**

Thus, an effective and safe resolution for our customers is provided, as described in detail further below, under “Placement of Led Drivers in Box”. It is appropriate that we raise awareness of this solution as promptly as possible. Our clients that are related to these orders will be informed individually.

**As a result, you should proceed immediately with the corrective actions described in the instructions for the project numbers referred at the appendix. In case there is visual damage on the supply unit, please inform us immediately.**

## **Placement of LED Drivers in the Box**

### **Box Preparation**

- Unscrew the cover of the electric box.

### **Attention**

Please remove all plastic plugs that don’t have cables through them. The air must freely circulate inside the box.

**Attention**

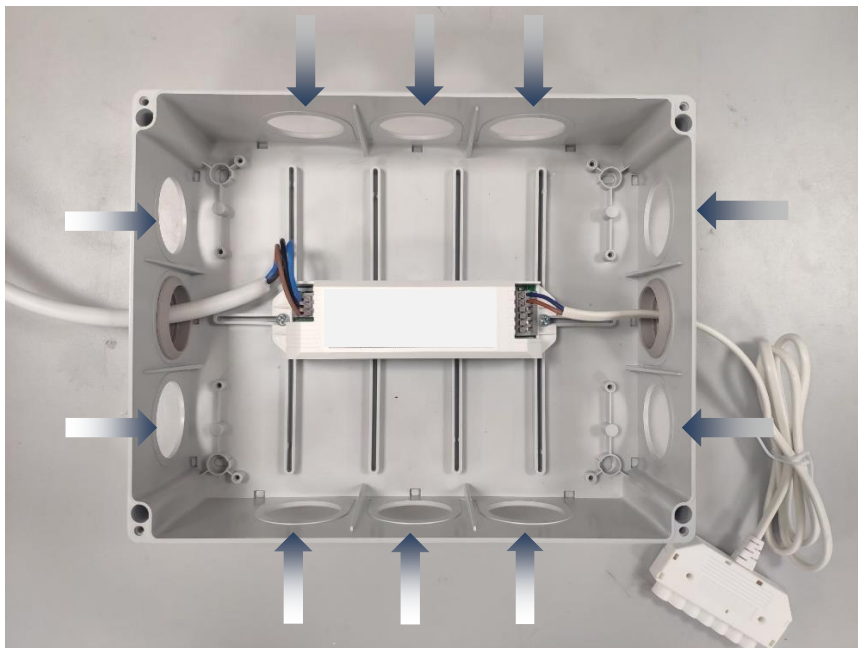
Box should only contain the led drivers and the necessary cables for them.  
Please remove any other unnecessary cables that may exist.



For correct connection of the devices, always follow the electric diagram.

**Driver placement**

1. For a box with one driver place the led driver as follows.



2. For a box with two Led Drivers, placement must be done as follows:





### Attention

There must be a distance between the LED drivers. Avoid placing them next to each other.

Do not place more than two LED drivers in one box.

Keep in mind not to strain the cables.

- Install the cover back to the electric box.

Please do not hesitate to contact Kleemann if you require further information:

KLEEMANN Hellas SA

email : [service\\_tech@kleemannlifts.com](mailto:service_tech@kleemannlifts.com)

Tel : +30 23410 38300

Yours Faithfully,  
Panos Chadoudis  
Managing Director  
Kleemann Lifts UK Ltd

## Appendix

List of orders affected (KL)		
747895	210023	750747
212736	750775	750905
749893	750079	750940
745919	750080	750939
746673	749354	750938
746671	749355	751092
746334	749702	751093
746654	747621	751423
749978	748216	751610
747951	748438	
747952	748886	
749901	748887	
750687	749168	
750801	749262	
750803	749322	
750802	213397	
752225	749704	
213344	749705	
750728	749706	
211502	749707	
745001	746637	
746110	749792	
746111	750077	
746829	750157	
746842	750452	
747205	750453	
747206	750454	
748614	750467	
748615	750466	
745000	750622	