

Kleemann Lifts UK Limited
Unit 8, Arena,
14 Charbridge Lane,
Bicester,
Oxfordshire
OX264SS

1 March 2023

SAFETY/UPDATE INFORMATION

F.A.O. Lift Service Providers & Installers

Dear Customer,

Kleemann lifts UK Limited acting on behalf of Kleemann Hellas SA hereby informs of the following safety information, which has also been communicated to the Lift and Escalator Industry Association (“LEIA”) for public announcement.

Potential Safety Issue:

This specific potential safety issue concerns only the Kleemann lifts with project numbers presented at the appendix of this letter, on which there is a possibility of the cabin light power supply unit overheating, under certain circumstances.



As a containment action and to avoid possible overheating, it is highly advised to remove all plastic plugs from the box, in order to ensure adequate air circulation within the box as shown in the following photos.

Thus, an effective and safe resolution for our customers is provided, as described in detail further below, under “Placement of Led Drivers in Box”. It is appropriate that we raise awareness of this solution as promptly as possible. Our clients that are related to these orders will be informed individually.

As a result, you should proceed immediately with the corrective actions described in the instructions for the project numbers referred at the appendix. In case there is visual damage on the supply unit, please inform us immediately.

Placement of LED Drivers in the Box

Box Preparation

- Unscrew the cover of the electric box.

Attention

Please remove all plastic plugs that don't have cables through them. The air must freely circulate inside the box.

Attention

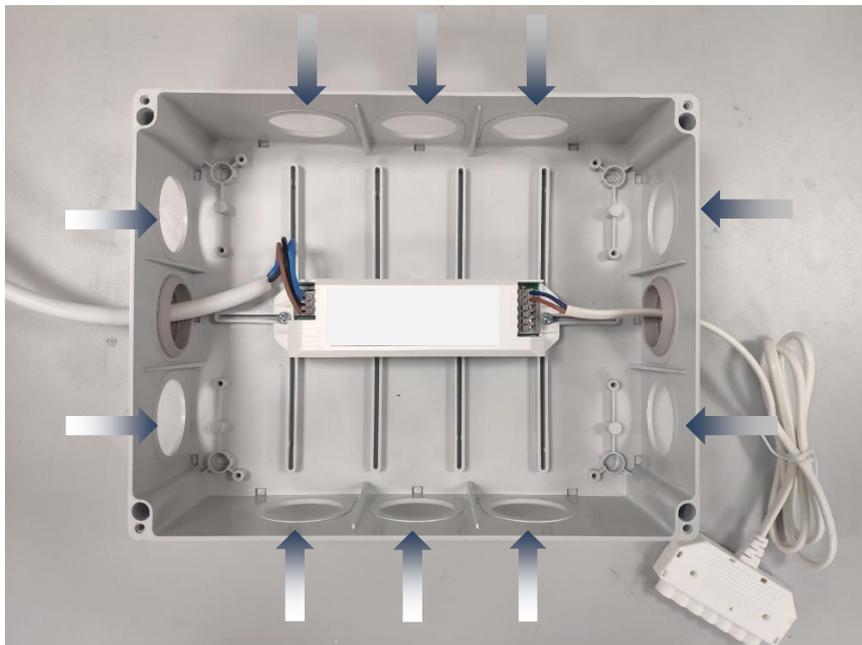
Box should only contain the led drivers and the necessary cables for them.
Please remove any other unnecessary cables that may exist.



For correct connection of the devices, always follow the electric diagram.

Driver placement

1. For a box with one driver place the led driver as follows.



2. For a box with two Led Drivers, placement must be done as follows:





Attention

There must be a distance between the LED drivers. Avoid placing them next to each other.

Do not place more than two LED drivers in one box.

Keep in mind not to strain the cables.

- Install the cover back to the electric box.

Please do not hesitate to contact Kleemann if you require further information:

KLEEMANN Hellas SA

email : service_tech@kleemannlifts.com

Tel : +30 23410 38300

Yours Faithfully,
Panos Chadoudis
Managing Director
Kleemann Lifts UK Ltd

Appendix

| List of orders affected (KL) | | |
|------------------------------|--------|--------|
| 747895 | 210023 | 750747 |
| 212736 | 750775 | 750905 |
| 749893 | 750079 | 750940 |
| 745919 | 750080 | 750939 |
| 746673 | 749354 | 750938 |
| 746671 | 749355 | 751092 |
| 746334 | 749702 | 751093 |
| 746654 | 747621 | 751423 |
| 749978 | 748216 | 751610 |
| 747951 | 748438 | |
| 747952 | 748886 | |
| 749901 | 748887 | |
| 750687 | 749168 | |
| 750801 | 749262 | |
| 750803 | 749322 | |
| 750802 | 213397 | |
| 752225 | 749704 | |
| 213344 | 749705 | |
| 750728 | 749706 | |
| 211502 | 749707 | |
| 745001 | 746637 | |
| 746110 | 749792 | |
| 746111 | 750077 | |
| 746829 | 750157 | |
| 746842 | 750452 | |
| 747205 | 750453 | |
| 747206 | 750454 | |
| 748614 | 750467 | |
| 748615 | 750466 | |
| 745000 | 750622 | |