



Lift & Escalator Industry Association

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Phoenix Lifting Systems - safety information – lifting platforms with one-touch controls

We have received the notice attached (see page 2) which we are publishing on the LEIA website on behalf of Phoenix. We are grateful to Phoenix for sharing this with us.

The notice relates to lifting platforms manufactured by Phoenix between 1996 and 2004. We understand that some might be running with latching (“one-touch”) controls on the platform.

Phoenix recommends changing these controls to “constant pressure” controls so that, if the run/call buttons are released, the platform will stop.

Please note the contents of the Phoenix notice and be guided accordingly.

Nick Mellor
LEIA Managing Director



Member of the
European Lift Association



Registered in England N° 3851206.
Registered office as above.



Phoenix Lifting Systems produced platform lifts between 1996 and 2004 under the machinery directive 98/37/EC, which was the directive applicable at that time, and which allowed for a single push control on the platform. Although there is no requirement to retrospectively change the controls to hold to run, due to an incident (albeit caused by the lift being used incorrectly) we are recommending that these controls are modified.

We are endeavouring to locate as many of these lifts as possible, but many have now gone out of service or been replaced by newer models and there are many which were sold 'ex works' to our trade customers, where they undertook the installations, so we will not have any customer contacts.

The reason for putting out this notice is to make service providers aware, so they can inform their customer of this recommendation.

The process to change from single push to constant pressure is a simple wiring mod, which can be achieved on a service visit. We are able to supply wiring diagrams to assist with this, and we would simply need the lift serial number to confirm the requirements, as there were minor changes during that period. We are available to give telephone support if required.

Contact sales@phoenixlifts.co.uk