

## The New Distance Learning Course IOSH Managing Safely for LEIA

LEIA DL Introduction Webinar MSH4 DL-IW v

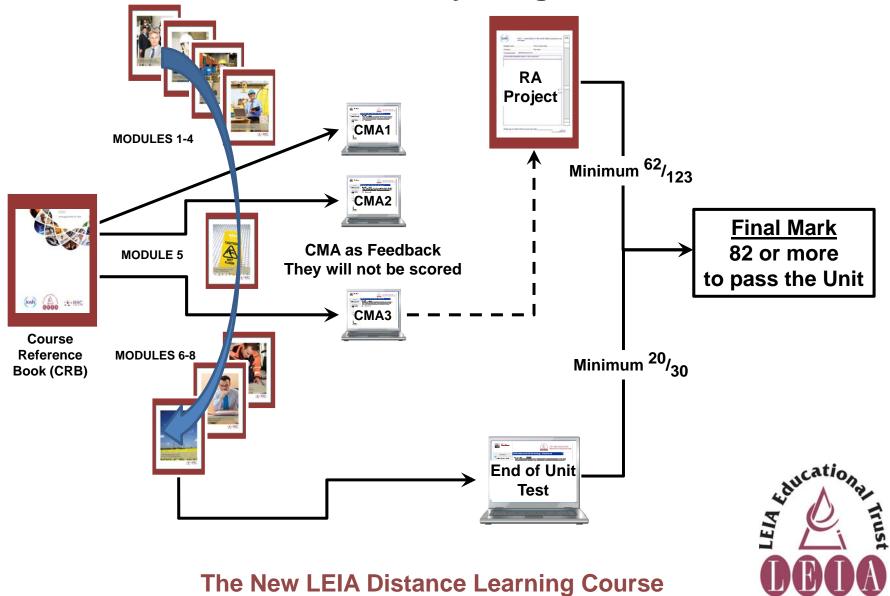
## **Objectives**

The Objectives of this slide show are :-

- 1. To explain how the course works
- 2. To give guidance for successful study
- 3. To give some hints on how to avoid pitfalls



### **Structure of the Study Programme**





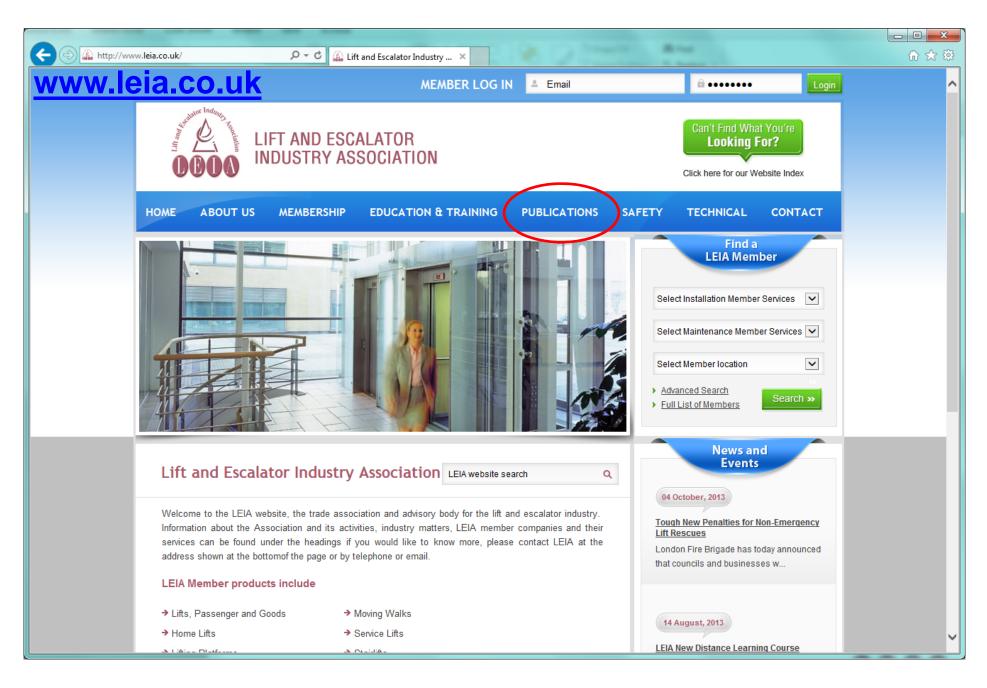
#### Study Timetable - Managing Safely for LEIA September 2013

Study Week	Week Ending Friday	Modules to be Studied (Suggested times)	Other Activity
1	06/09/2013	Module 1	
2	13/09/2013		
3	20/09/2013	Module 2	Submit suggested work area for RA Project
4	27/09/2013	Module 3	1
5	04/10/2013	wodule 5	CMA1 accessible
6	11/10/2013	Module 4	Complete Assignment CMA1
7	18/10/2013		
8	25/10/2013		
9	01/11/2013		CMA2 accessible
10	08/11/2013		Complete Assignment CMA2
11	15/11/2013		<ul> <li>Prepare RA Project</li> </ul>
12	22/11/2013		
13	29/11/2013	Module 5	CMA3 accessible
14	06/12/2013	Module 6	Complete Assignment CMA3
15	13/12/2013	Module 6	
16	20/12/2013	Module 7	
17	27/12/2013	Module 8	End of Semester
18	03/01/2014	Preparation for	Complete Risk Assessment Project
19	10/01/2014	End Test	End Test Thurs 09/01/14 . Deliver RA Project

### **Sample Timetable**







# **The Learning Materials**



#### Study Guide

Welcome to IOSH Managing Safely for LEIA – Unit MSH4 of the LEIA New Distance Learning Course. Although this is a qualification in its own right, the Managing Safely for LEIA can contribute towards the BTEC Professional Certificate/Professional Diploma Course in Vertical Transportation Technology.

You will find all the learning materials in the Course Reference Book (CRB) which was given to you at the start of the unit. There is a User Guide in the front of the CRB giving further information about studying the course.

We suggest that you commence by reading through this Study Guide which will explain how the course works and what is expected of you in respect of a project and tests.

#### Pass Mark

In order to pass the unit you must:

- Complete three Computer Marked Assessments
- Prepare a Risk Assessment Project based upon a suitable work area.
- Undertake an End Test consisting of 30 multiple-choice questions drawn randomly from a bank of 100.

There will be one mark for each question in the End Test. You must achieve a minimum of 20 marks. The Risk Assessment Project is worth 123 marks. You must achieve a minimum of 62 marks.

You must achieve a combined score (Project and End Test) of 82 marks or more to pass the unit.

#### Timetable

There is a sample timetable at the end of this Study Guide. You should have been issued with a specific timetable at the start of your unit, with dates and suggested study times.

Your timetable will follow the timetable for the other LEIA Distance Learning units. There will now be three semesters throughout the year, January, May and September, allowing the opportunity to start the units at those times, with End tests coming at the start of the semester following your study (see example below)

	First Semester January 2013	Second Semester May 2013	Third Semester September 2013	Fourth Semester January 2014
Half Unit	Study	End Test (1 <sup>st</sup> opportunity)	End Test (last opportunity)	
Full			End Test	End Test
Unit	Study	Study	(1 <sup>st</sup> opportunity)	(last opportunity)

#### Course Reference Book (CRB).

This specially prepared book is provided at the start of the unit. It contains all the information you need to complete the Course, and more besides. After you have completed the unit the CRB can be used for reference purposes.

The CRB is split into 8 modules. Each start by telling you what you should be able to do (Learning Outcomes) after you have completed the module. Throughout each module there are Revision Questions that allow you to check for yourself that you have satisfied these objectives. At the end of the module you will find a summary of what you have learned.

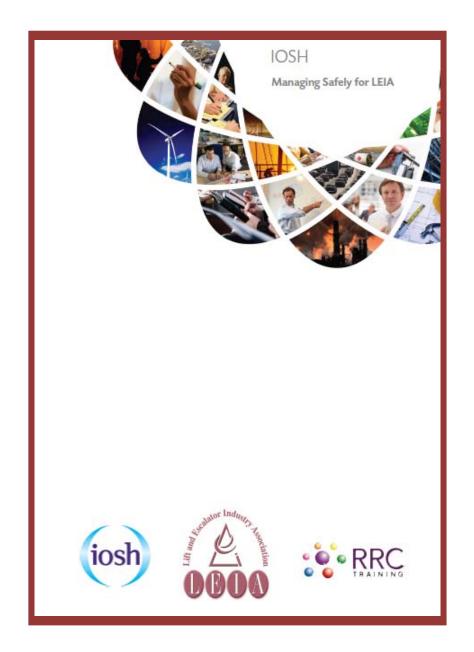
MSH4 Study Guide v3 23/08/2013

Page 1

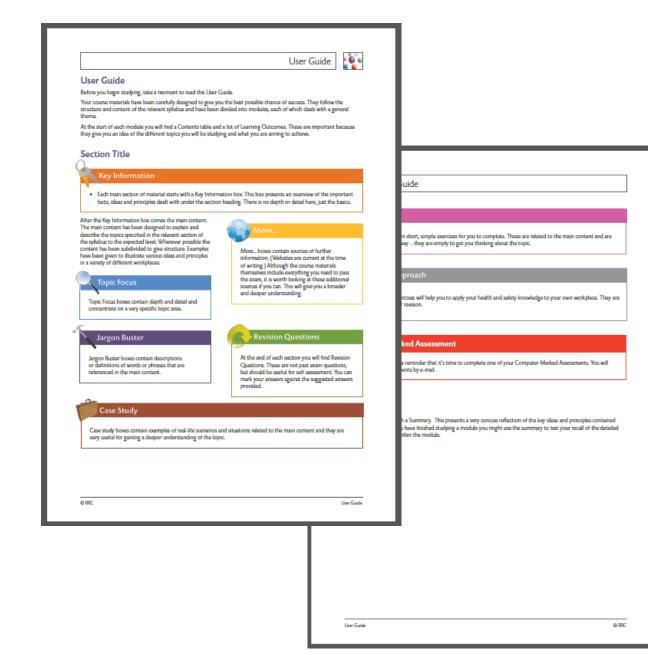


### Here's the title page for the Study Guide

### This was provided with your Learning Materials as a 'ReadMe' file, so you need to read it



Course Reference Book (CRB) use as a Workbook



### Further user guidance in the CRB

Nodule 1: Introduction to Managing Safely

Learning Outcomes

On completion of this module, you should be able to:

- Identify the moral, legal and financial reasons for managing health and safety.
   Outline the impact of a serious accident on the employee, their family, employer and society.
- Coutine the impact of a serious accident on the employee, their family, employee
   Identify a manager's accountability and responsibility for health and safety.

This is really important! It tells you not simply what you should learn from the module, but what you should <u>be able to do</u> after you've studied it.

The CRB is split into 8 modules. Each start with the Learning Outcomes you should be able to achieve after you have completed the module.

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#### Module 1: Introduction to Managing Safely

#### The Reasons for Managing Health and Safety

#### There are three main reasons for managing health and safety:

- · The moral reason the moral duty that one person has to another. Many people are killed, injured or made sick by their work. This is morally unacceptable and society expects good standards of health and safety.
- · The legal reason if an organisation is found to be breaking health and safety laws it can be subject to enforcement action and /or prosecution in the criminal courts.
- · The financial reason accidents and ill-health cost money. When an accident occurs there will be direct and indirect costs associated with that event. Some of these costs can be insured against; many of them will be uninsured

Organisations and individuals have to manage health and safety within the workplace for various reasons. These reasons can usually be grouped under three main headings: moral, legal and financial in this module we will explore these three reasons.

#### Moral

The following statistics are compiled by the Health and Safety Executive (HSE). These figures represent yearly averages over recent years. Up-to-date figures can be obtained from the HSE website (www.hse.gov.uk).

- Every year in the UK:
- Over 220 workers are killed at work.
- Over 29,000 workers suffer a major injury. Over 110,000 workers suffer an over-3-day injury.
- Over 30 million working days are lost:
- 80% as a result of work-related ill-health.
- 20% as a result of workplace injury. 2 million people suffer from an illness they believe
- was caused or made worse by their current or past. work
- · Over 2,000 people die of mesothelioma, and thousands more from other occupational cancers and lung disease:



These statistics indicate that a huge amount of pain and suffering is experienced by people who simply go to work to earn a living. The numbers indicate the scale of the problem. What the numbers don't do is tell the individual stories.

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When health and safety is not managed properly people get killed and injured in gruesome ways or suffer terrible diseases that have a massive impact not only on them, but also their dependants, families, friends and colleagues. This suffering is morally unacceptable.

#### Case Study

A lift engineer suffered a serious head injury after falling down an apartment block lift shaft. The man, who was in his twenties, fell a distance of ten to fifteen feet onto a metal grid in an access shaft next to the main lift of the residential building.

He was treated at the scene for a serious head injury, along with pains in his arm, pelvis and chest, before being taken to hospital.

Just stop and think for a minute about what the possible consequences might be to you and your family and friends if you were to suffer a serious accident at work Aside from the pain and suffering that you might have to endure there could be many other consequences, such

- Long-term health effects or disability.
- Loss of earnings.
- · A legal battle to win compensation. A workplace disciplinary hearing.

IOSH Managing Safely for LEIA - Module 1 | 1-1

**Key Information** 

Each main section of material starts with a Key Information box. This box presents an overview of the important facts, ideas and principles dealt with under the section heading. There is no depth or detail here, just the basics.

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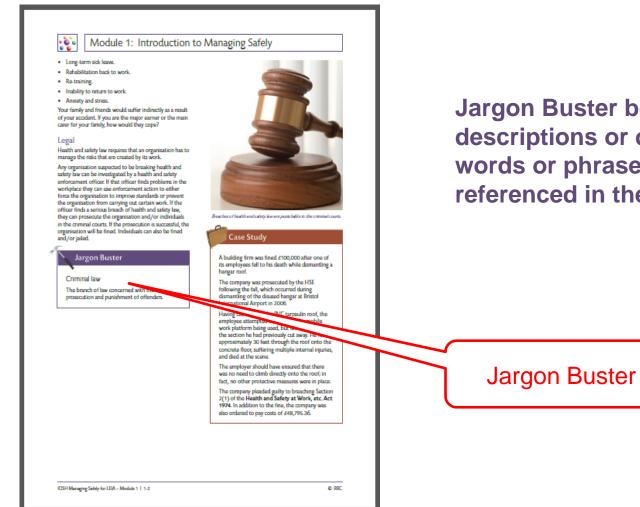
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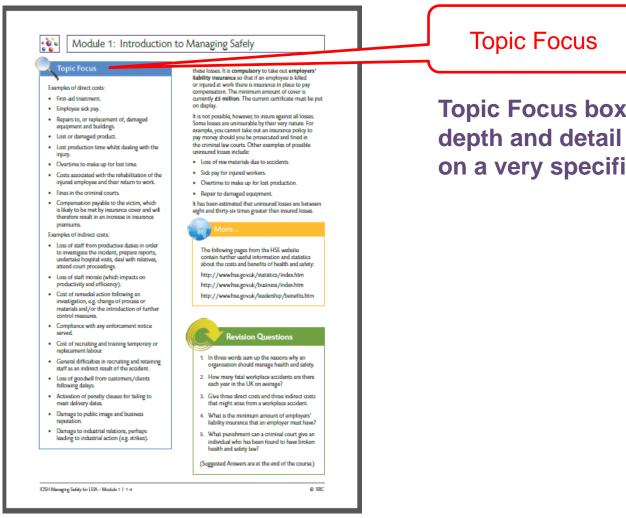
IOSH Managing Safely for LEIA - Module 1 | 1-1

Case study boxes contain examples of real-life scenarios and situations related to the main content and they are very useful for gaining a deeper understanding of the topic.

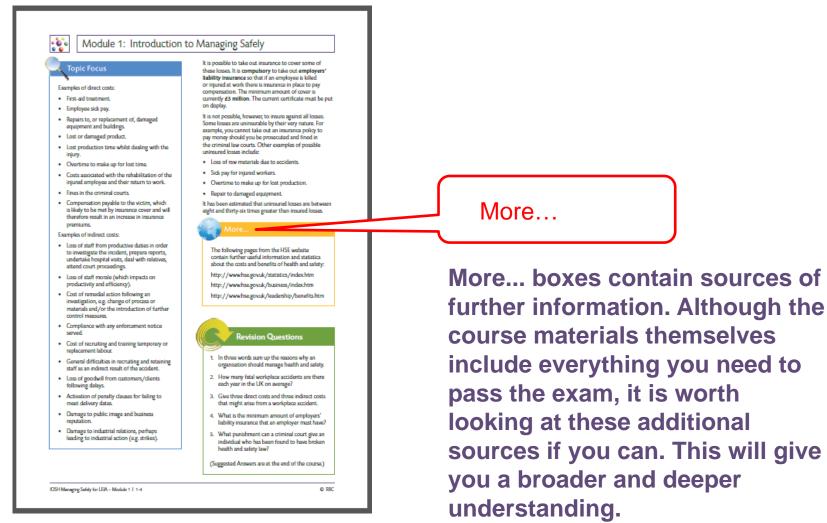
**Case Studies** 



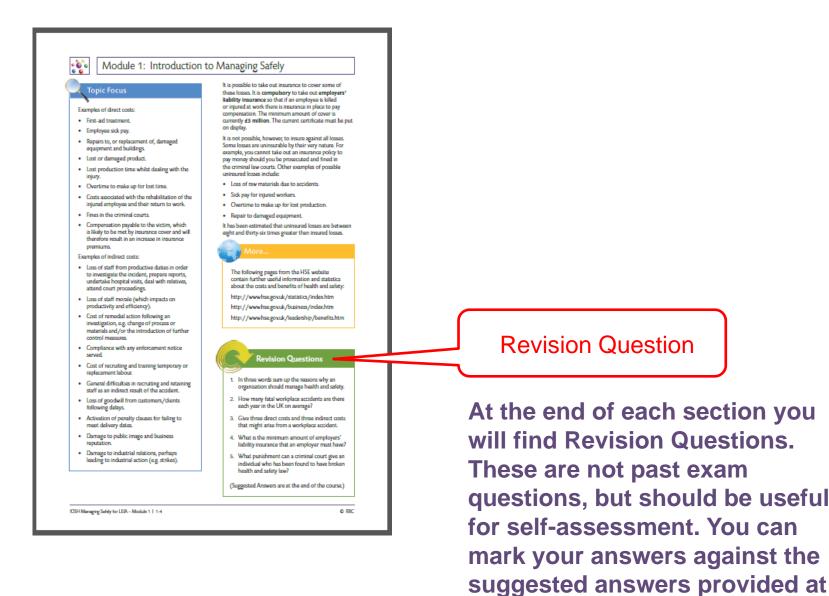
Jargon Buster boxes contain descriptions or definitions of words or phrases that are referenced in the main content



### **Topic Focus boxes contain** depth and detail and concentrate on a very specific topic area.

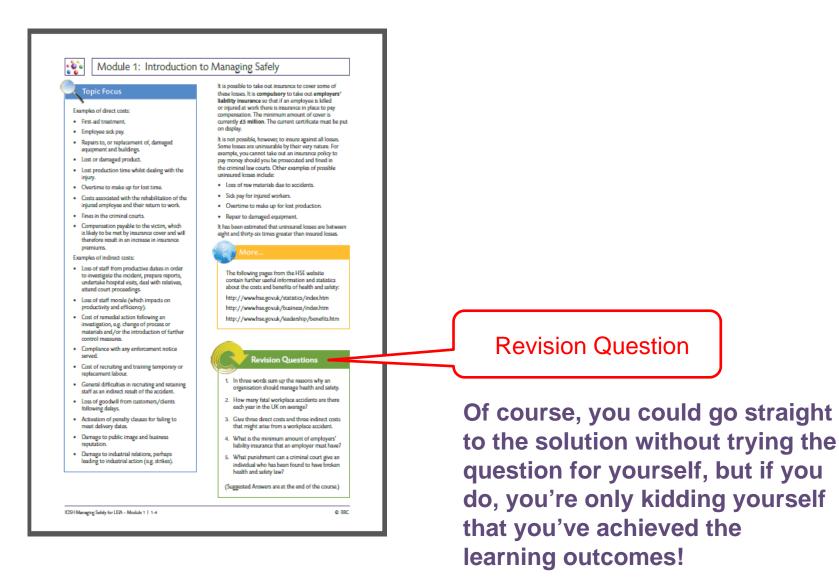


(websites correct as of June 2013)



The New LEIA Distance Learning Course

the back of the CRB.



Module 1: Introduction to Managing Safely			ľ	1
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IOSH Managing Safety for LEIA - Module 1 | 1-7

Think about your job. Think about all of the people, activities and locations that fall under your control as a part of

Now make a list of all of the health and safety responsibilities that go with your job. Make sure you include all of the

relevant points from the generic list on page 1-6. Make sure that you cover all of the people, activities and locations

Are there any occasions when you have responsibility but you do not have total control? For example, you may manage people who are working in another person's premises. So you have responsibility for the workins' safety, but you do not have complete control over thirt work location.

your job. Jot down a few notes to help.

How do you discharge your responsibility in these situations?

that you have responsibility for.

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Activity boxes contain short, simple exercises for you to complete. These are related to the main content and are not assessed in any way – they are simply to get you thinking about the topic.

The space below is provided to write your answer, so it will be available for revision.

Practical Approach You are the manager in charge of a small work group responsible for buit office block. You are under pressure from the principal contrast complete to a first-approaching deadine. Your team has flegged up a to fix stifty. This will take valuable time to instal. An absentive is to	the commissioning of two lifts into a newly- ors who is managing the construction work to problem that requires the use of a tower scaffold	ical Approach
not be as side and there is a significant risk of a full from height. You dacide that the tower sciffold must be used. The proje adward, White a memo to your manager to explain to the the beat interests of all concerned	<section-header><section-header><section-header><section-header><section-header><section-header><text><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></text></section-header></section-header></section-header></section-header></section-header></section-header>	Practical Approach exercises will help you apply your health and safety knowledge to you own workplace. They ar also a useful source for revision. They are followed by a Suggested Answer, again, don't be tempted to look at the answer before you have had a g at it!

The New LEIA Distance Learning Course

### ..... Module 1: Introduction to Managing Safely Summary Summary In Module 1 we have: · Outlined the three main reasons for managing health and safety: The moral reason - the moral duty that one person has to another. Many people are killed, injured or made sick by their work. This is morally unacceptable and society expects good standards of health and safety. — The legal reason - if an organization is found to be breaking health and safety laws it can be subject to enforcement action and/or prosecution in the criminal courts. Each module finishes with a - The financial reason - accidents and ill-health cost money. When an accident occurs there will be direct and indirect costs associated with that event. Some of these costs can be insured against; many of them will be uninsured. · Outlined how managers have responsibility and accountability for the health and safety standards in the areas and for Summary. This presents a very the staff under their control. concise reflection of the key ideas and principles contained in the module. When you have finished studying a module you might use the summary to test your recall of the detailed information contained within the module. ICSH Managing Safely for LEIA - Module 1 | 1-10 © RRC

#### Module 4: Understanding Your Responsibilities

#### Computer Marked Assessment 1

You now need to complete the first of the Computer Marked Assessments (CMAs) sent to your e-mail address. You will need to log in to the testing centre using the username and password sent previously. Details are in the CMA.

In order to complete the assessment, you will need to undertake some research outside of this course reference book. The questions in the CMA will guide you.

The CMAs are designed to demonstrate your understanding of the background of managing safely presented so far.

Although the assessment will be marked, and you will receive the solutions and feedback, they will not form part of your final score. However, as they are used to determine your readiness to undertake the End Test, they must be complete before the test date.



### Computer Marked Assessment

Interspersed through the CRB are reminders to complete the three Computer Marked Assessments (CMA). These are exercises loosely based on what you have covered in the modules, but will test you in different ways. You will need your ExamBuilder login and password from LEIA. You must login at: <u>https://testing.exambuilder.com</u> NOT the LEIA website!

#### Module 1: Introduction to Managing Safely

#### The Reasons for Managing Health and Safety

#### 🐛 Key Informatio

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KOSH Managing Safely for LEIA - Module 1 | 1-1

Now we'll move on to looking at how to use the Learning Materials You will also find this guidance in the ReadMe Study Guide file on your memory stick

#### Study Guide

Using the Learning Materials. For most effective use of the learning materials follow the steps below. You will need to have your own course notebook, a pen, a pencil and possibly a calculator (although the End Test will not require you to use one).

Avoid the temptation to browse through the CRB to see what it contains. This can be worrying and lead to you asking questions such as 'will I ever be able to understand all this material'? Remember the CRB contains more information than you need for successful completion of the Course. It has been split into modules to allow you to study small self contained 'chunks' of material, but you must be aware that modules contain varying amounts of information.

Read the Study Timetable and note important dates.

Start with the User Guide which outlines the different elements and aids to study. Moving on to Module 1, read the introductory pages which tell you what's in the module. Note the page which starts with the words: "On completion of this module you should be able to ...". This statement (called a learning outcome) is telling you what you should be able to do when you have finished studying the module.

Start with a fairly quick read through the LP from page 1-1 as far as the first set of Revision Questions on page 1-4. As you do this note the learning aids, Key Information, Jargon Busters, Topic Focus and the like. Do not use these in the first read, but use them once you have completed the first read through. When you feel ready, attempt the Revision Questions. Check your answer against the solution given at the back of the CRB. If you find your answer is incorrect re-read the module.

Try to complete one module satisfactorily before moving on to the next, but you need to keep an eye on the timetable as well!

Page 3

Try to end a study session at a logical point in the CRB. Note where you have got to, and so make it easier to start the next study session. Where to study

The learning materials have been designed so you can choose your own place of study. This may be at home, at work, or even when travelling (where appropriate).

#### Channels of Communication

- LEIA. The Lift and Escalator Industry Association has overall responsibility for managing the course.
- Company Contact. If you need help the first port of call should always be your Company Contact. If your Company Contact cannot put you in touch with someone within your company who can help, LEIA will provide additional support by e-mail (enquiries@leia.co.uk)
- Other Candidates. Present or past candidates are an extremely useful way of getting help. Try to make contact with other candidates in your company who are currently studying, or have previously studied, the same course as you.

#### Recovery Opportunity

Candidates who do not achieve a pass at either the project or End Test, or fail to complete the CMA, will have one opportunity for recovery at the start of the next semester following the End Test completion date.

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Read the Study Timetable and note the important dates, CMA submissions, End Test date and Project Submission date

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#### Revision Questions

- 1. In three words sum up the reasons why an organisation should manage health and safety.
- 2. How many fatal workplace accidents are there each year in the UK on average?
- 3. Give three direct costs and three indirect costs that might arise from a workplace accident.
- 4. What is the minimum amount of employers' liability insurance that an employer must have?
- 5. What punishment can a criminal court give an individual who has been found to have broken health and safety law?

(Suggested Answers are at the end of the course.)

Start with a quick read through the Module as far as the first set of Revision Questions. As you do this note the learning aids, Key Information, Jargon Busters, Topic Focus etc. BUT...

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- Other Candidates. Present or past candidates are an extremely useful way of getting help. Try to make contact with other candidates in your company who are currently studying, or have previously studied, the same course as vou.

#### Recovery Opportunity

Candidates who do not achieve a pass at either the project or End Test, or fail to complete the CMA, will have one opportunity for recovery at the start of the next semester following the End Test completion date.

...don't use these in the first read, only once you have completed the first read through. When you feel ready, attempt the Revision Questions. Check your answer against the solution given at the back of the CRB. If you find your answer is incorrect reread the module.

#### Study Guide

ving on to the

Page 3

Using the Learning Materials. For most effective use of the learning materials follow the steps below. You will need to have your own course notebook, a pen, a pencil and possibly a calculator (although the End Test will not require you to use one).

Avoid the temptation to browse through the CRB to see what it contains. This can be worrying and lead to you asking questions such as 'will I ever be able to understand all this material'? Remember the CRB contains more information than you need for successful completion of the Course. It has been split into modules to allow you to study small self contained 'chunks' of material, but you must be aware that modules contain varying amounts of information.

Read the Study Timetable and note important dates.

Start with the User Guide which outlines the different elements and aids to study. Moving on to Module 1, read the introductory pages which tell you what's in the module. Note the page which starts with the words: "On completion of this module you should be able to ...". This statement (called a learning outcome) is telling you what you should be able to do when you have finished studying the module.

Start with a fairly quick read through the LP from page 1-1 as far as the first set of Revision Question on page 1-4. As you do this note the learning aids, Key Informatio rgon Busters, Topic Focus and the like. Do not use these in the d, but use them once you have completed the first read three you feel ready, attempt the Revision Questions. Check inst the solution given at the back of the CRB. If you s incorrect re-read the module. Try to complete one mod

next, but you need to keep

Try to end a study session at a logical point in the CRB. Note where you have got to, and so make it easier to start the next study session. Where to study

The learning materials have been designed so you can choose your own place of study. This may be at home, at work, or even when travelling (where appropriate).

Channels of Communication

- LEIA. The Lift and Escalator Industry Association has overall responsibility for managing the course.
- Company Contact. If you need help the first port of call should always be your Company Contact. If your Company Contact cannot put you in touch with someone within your company who can help, LEIA will provide additional support by e-mail (enquiries@leia.co.uk)
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#### Recovery Opportunity

Candidates who do not achieve a pass at either the project or End Test, or fail to complete the CMA, will have one opportunity for recovery at the start of the next semester following the End Test completion date.

Try to complete one module satisfactorily before moving on to the next, but you need to keep an eye on the timetable as well!

# The Project



Tailored Managing safely v3.1 Managing Safely for LEIA – project
Introduction
As part of the Managing Safely for LEIA course, you have to complete a project and have it assessed. You will be expected to carry out a risk assessment based on your submitted subject environment. You need to record the results on the attached sheets and submit them for marking. Do not submit any additional material in support of your project work as only the six parts of the project will be assessed. The project can be word processed or hand written, but must be submitted in hard copy.
You are advised to keep a copy of your project; scripts will not be returned.
When you have completed your work you should return it to:
Examinations Officer LEIA 33-34 Devonshire Street London W1G 6PY
You are advised to use a secure form of carriage to submit your work. LEIA cannot accept responsibility for work that is lost or damaged in transit. Your project must be completed and returned by the end of course date:
When picking an area that is suitable for this project please note that the subject area must contain a range of hazards that are appropriate to the lift and escalator industry. For example, a site where installation work is in progress, a lift plant room or active escalator maintenance work site. Non-lift and escalator industry associated areas such as low risk office environments should be avoided. You should check the suitability of your intended subject area with your Company Contact before starting work on the project.
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Unlike any other LEIA DL unit, the Managing Safely has a Project that must be completed. This is a requirement of IOSH

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The Project is a Risk Assessment on a work process of your choice

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The subject of the Project MUST be lift or escalator related; you must not use a general office situation. You should submit your chosen subject to LEIA by the end of the third week.

	Part 1 – description of the work tasks (continued on the next page)	allocate
Delegate name	End of course date	
	Site name	
	LEIA Educational Trust	
A description/la	belled sketch of the location(s)	
	f the people who work in or visit the area on a regular basis	
or from time to	time and how often they're there	

The project must be completed on the proforma given (on the memory stick) and must be presented in <u>hard</u> <u>copy</u> only

osh	Part 1 – description of the work tasks (continued on the next page) $% \left( {{{\left( {{{{\rm{T}}_{\rm{s}}}} \right)}}} \right)$	Marka allocate
Delegate name	End of course date	
	Site name	
	LEIA Educational Trust	
A description/la	abelled sketch of the location(s)	
A description o or from time to	f the people who work in or visit the area on a regular basis time and how often they're there	
	nfirm that this is your own work:	

The completed Project material MUST arrive at the LEIA office on or before the End Test date. There are no exceptions or mitigating circumstances allowed. Blaming Royal Mail will not be accepted

You will NOT be able to hand it in to the End Test Centre; These are Pitman offices and even if they agree to return it to LEIA it will be some days after the End Test



•	End of course	date		
Company	Site name			
Training providerLEIA E	ducational Trust			
A description/labelled sk	etch of the location(s)		1 I I J	
A description of the peo or from time to time and	ple who work in or visit the ar how often they're there	ea on a regular basis		

The description boxes can be completed onscreen, but if there is insufficient space you may continue on plain paper BUT ensure that your name (Delegate Name) End of Course Date, Company, Site Name and Training Provider appears on each sheet...

...and sign each additional sheet to confirm it is your own work

USII	Risk assessmen Company:	Department:		Site na	me:	
	lote: For the purpose of this exerci	se, all three activity h	nazards must rec	uire risk contro	ols.	
Work activity	Hazard, hazardous event and expected consequence (in relation to the work activity)	People affected (in relation to the work activity)	Asse (in relati	ssment of risk on to the work activit Consequence _ level		Are risk contro required?
		Occupation:				Ves No
		Number:				
		Occupation:				Ves No
		Number:				
		Occupation:				7 <sub>Yes</sub> N
		Number:				
Date:	Time: Review p	eriod:	Date of ne	xt review:		
Assessor's na	me: Po	sition:		ignature:		

CMA 3 is an exercise in preparing the **Risk Assessment** Project in accordance with **IOSH** rules Hint: you don't have to wait until the deadline to undertake the CMA, the proforma are on the memory stick

	Company: ABC Lifts Ltd	Department: Mai	intenance Site name: Client Premises
Work activity	Hazard, h expect (Films	People affected	Assessment of risk Likelihood Consequence Even Ievel Ievel Consequence
3/ Remove debris and rubbish from pit	Edges and sharps cuts and abrasions from unprotected edges, needle iniuries from discarded of From ist of Hazard Major injun, Options on P2	Occupation: Engineer, Fitter Number: 1	4 4 4 Ves No Likelihood x Consequence 4x4=16 Residual risk amber zon
3/ Remove debris and rubbish from pit	Work at height: falls from ladder. Major injury From list of Hazard Options on P2	Occupation: Engineer, Fitter Number: 1	2 4 Ves No Likelinood x Consequence 2x4=8 Prom CR8 P24 & 2-9, Reidual risk amber zon
3/ Remove debris and rubbish from pit	Slips, trips and falls on the same level on pit equipment and debris. Moderate injury	Occupation: Engineer, Fitter Number: 1	3 3 Likelihood x Consequence 3x3=9 Remember to complete ali parts of the Form
Date: 01/02/20	13 Review pe	eriod: 12 months	Date of next review: 01/02/2014

CMA 3 Solutions and Feedback will give more information about completing the Risk Assessment proforma

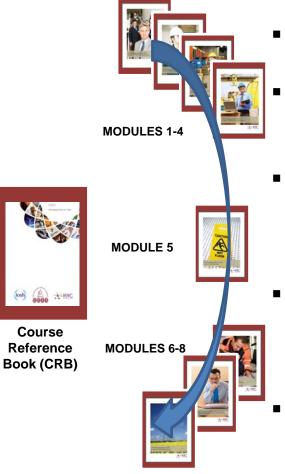




Course Reference Book (CRB)

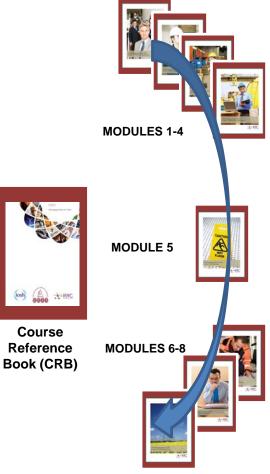
- The heart of the unit is the Course Reference Book (CRB)
- CRB has been prepared by an expert in the filed of safety and health, with experience of IOSH courses
- Periodically updated to reflect current practice and standards





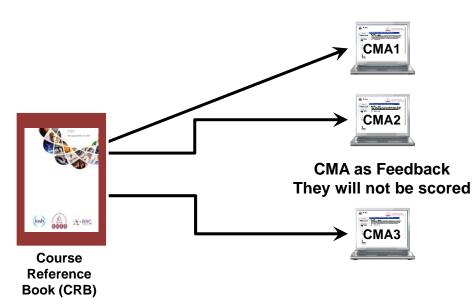
- The CRB consists of 8 modules
- Modules break down the learning into manageable instalments
- You should complete the modules in line with the timetable (although this is given as a guide; you may be able to work faster)
- Each module has Revision Questions, an Activity and a Practical Approach exercise to help you check that you've "got the drift" of that module
- If you can't follow anything, take it to your Company Contact or Supervisor who will put you in touch with one the Company's engineers to help





- If you can't follow anything, take it to your Company Contact or Supervisor who will put you in touch with one the Company's engineers to help
- If they are unable to help, you may pass your query to LEIA; we will assist, but we do not have the resources of a university. Your query will have to be assigned to a committee member for response – this may take a few days.
- Send your query to <u>enquiries@leia.co.uk</u>
  - AND include your cohort this will speed up the administration of your query.
- Your cohort is in the form 1309MSH4, i.e. semester (year, month) and unit.

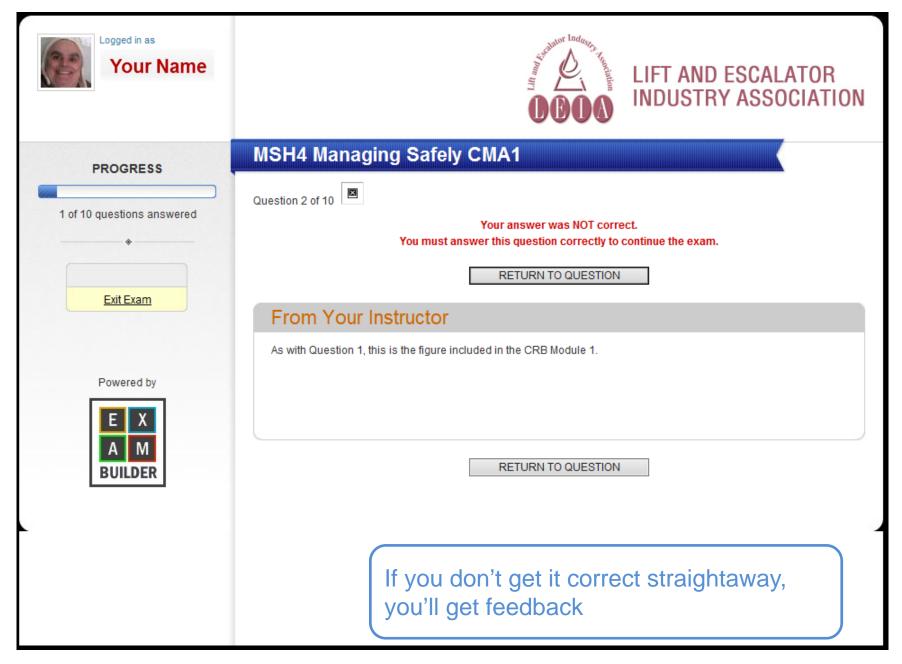


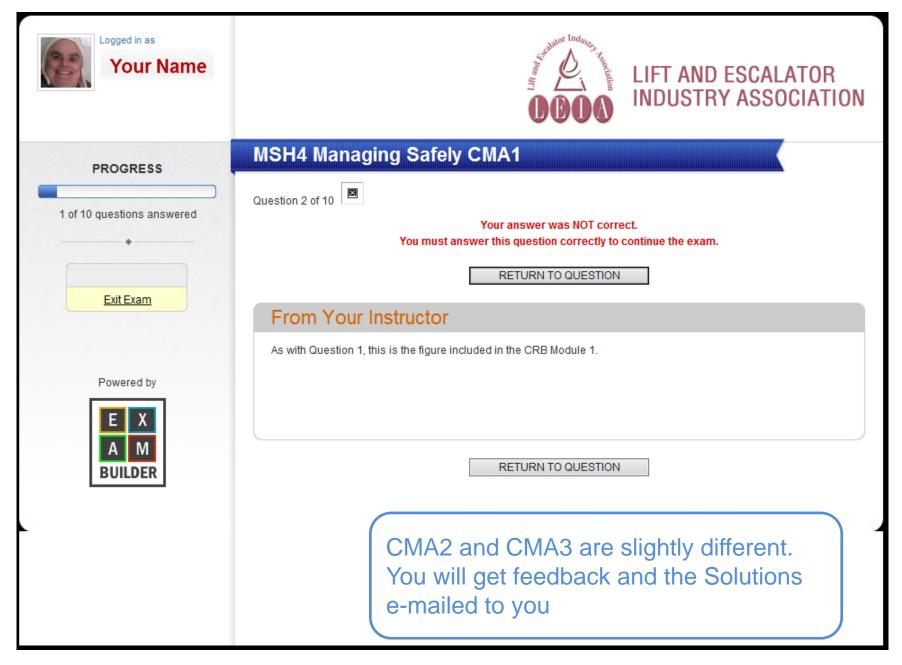


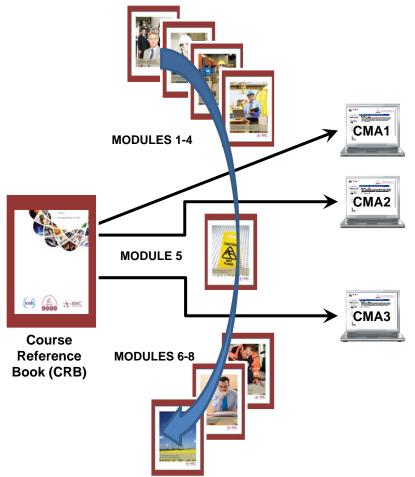
- Interspersed through the CRB are reminders to complete the three Computer Marked Assessments (CMA)
- A copy of the CMA is included in your learning materials
- It will set questions based loosely on the modules you've just completed
- You can prepare your answers, check them against the CRB and prepare a 'crib-sheet' if you want to
- You then sign on to ExamBuilder (https://testing.exambuilder.com) and complete the CMA 'on-line'
- It's quite in order to have your CRB and crib-sheet to hand whilst completing the CMA!



Logged in as Your Name	<b>DEON</b> LIFT AND ESCALATOR INDUSTRY ASSOCIATION
PROGRESS	MSH4 Managing Safely CMA1
1 of 10 questions answered	Question 2 of 10 How many >3-day, work-related injuries occur in a year?
Exit Exam	B 1,000
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A M BUILDER	Submit Answer
	And here's question 2 from the CMA1 as it appears in ExamBuilder
	Copyright ©2012 ExamBuilder. All rights Reserved.



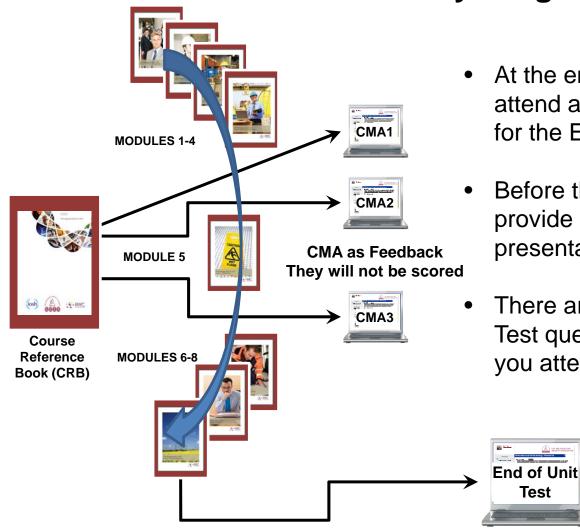






- I've got lots of H&S experience all that reading's going to take up too much "pub-time"
- I'll go straight to the CMA's and do them, and the Revision Questions; I can always 'look up' the answers
- Covering just the exercises does not guarantee success in the End of Unit Test





- At the end of the unit, you will attend a designated test centre for the End of Unit Test
- Before the End of Unit Test, we provide another guidance presentation describing the Test
- There are also some sample End Test questions you can try before you attend



The New LEIA Distance Learning Course

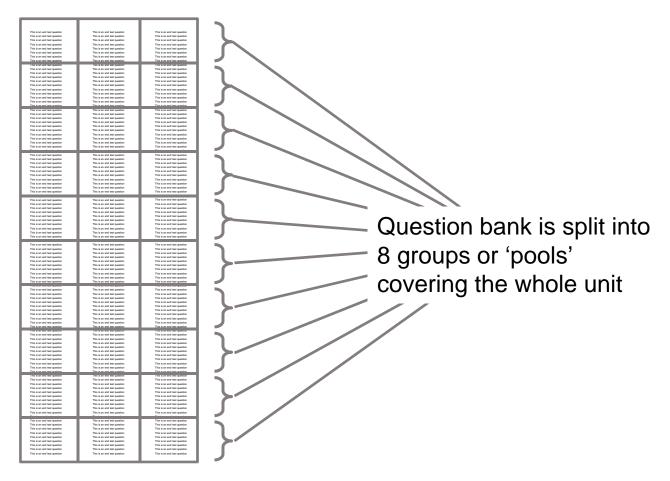
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The End Test will ask 30 questions taken from across the whole set of Modules in the Course Reference Book

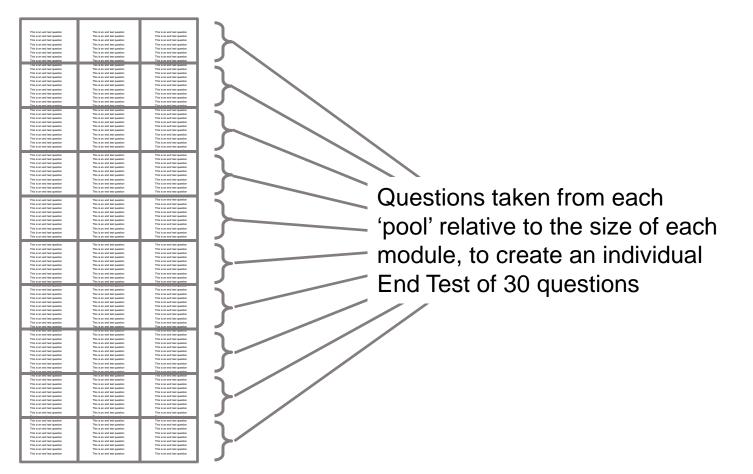
Bank of 100 questions





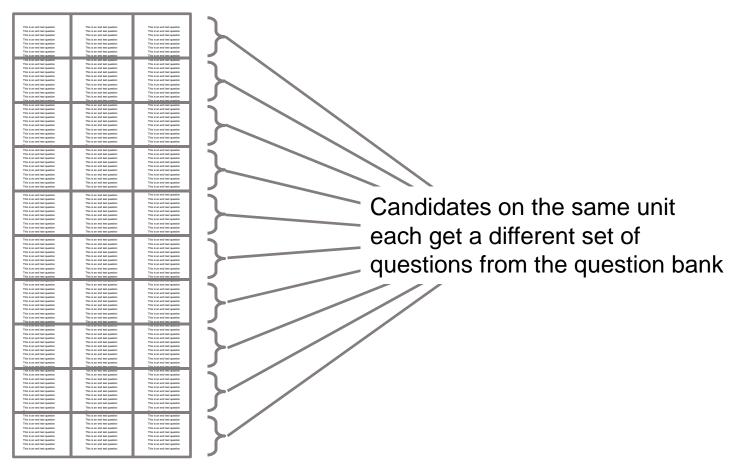
## Bank of 100 questions





Bank of 100 questions





## Bank of 100 questions



### **Types of End Test Question**

Two basic types of question :

- Multiple choice
- True or False



### **Multiple Choice Questions**

- Multiple choice questions will have between 3 and 5 alternative answers to choose from
- You may be asked to choose a required answer from amongst the alternatives: "Which one..." or "Which is..."

or

- You may be asked to choose more than one answer from amongst the alternatives: "Which two...", "Which three..." or "Which are..."
- Be sure you know what the question is asking for
- In the End Test, some credit is given for "part correct" answers



#### **"True or False" Questions**

May ask you to demonstrate your recollection, e.g.

• True or false?

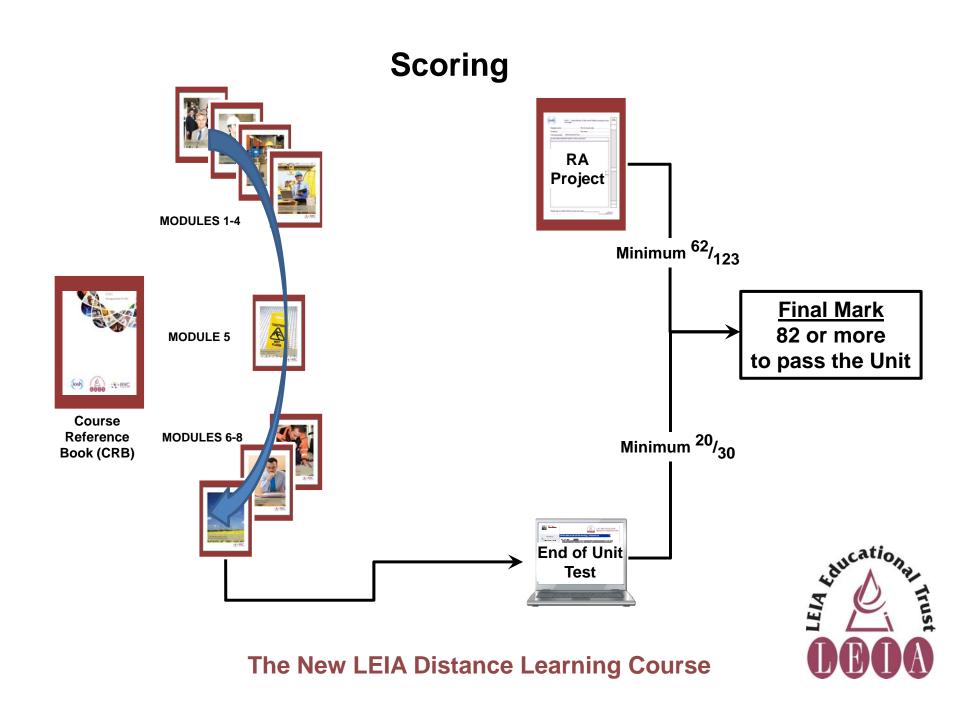
'Chronic health effect' means the effect is very severe and debilitating.

or

May ask you to demonstrate your technical knowledge, e.g.

• True or false? Electrical isolation means screening an appliance from passers-by.





If you've followed through this slide show, and also read the Study Guide in your Learning Materials Pack, your Unit of Study shouldn't have too many surprises in store!

By undertaking this study, you are making an important contribution to raising, even further, the high standards of technical quality and excellence of your industry.

We hope that you'll find your Unit informative, interesting and enjoyable, and we wish you every success in your studies.

